

### House Rules

Welcome to Skaha LakeFront Inn! We are delighted to host you and want to ensure that your stay is as comfortable as possible. To maintain a safe, relaxing, and enjoyable environment for all our guests, please review and adhere to the following house rules:

**General Rules:**

- **Maximum Number of Guests:**

Your approved reservation includes a set number of guests. No additional unregistered guests are allowed without prior approval.

- **Pets 🐾 :**

Pets are allowed only in the Sunset Retreat Suite and only with prior approval. Please inform us at the time of booking if you plan to bring a pet. Unauthorized pets will not be permitted on the property.

- **🚫 Diving Policy (Safety Rule)**

Strictly **no diving** is allowed from the dock. While our dock extends approximately 40 feet, the water depth around it is only about **5 feet — not safe for diving**. For your safety and that of others, please use the dock responsibly and enter the water feet first only.

- **👶 Children Policy**

Guests must be 10 years of age or older to stay at the property. Due to the presence of retaining walls over 3 feet high without safety fencing, we are unable to safely accommodate children under the age of 10. This policy is in place to ensure the well-being of all guests and to maintain a secure environment. Thank you for your understanding.

- **Smoking:**

**No smoking is allowed anywhere on the property — indoors or outdoors — including patios, decks, and shared areas.** If you must smoke, please walk along **Hody Drive** off-premises. ⚠️ **A minimum penalty of \$250 CAD** will be charged for any violation of this policy.

- **Illegal Substances:**

The use or possession of illegal substances on the property is strictly prohibited.

- **Commercial Film and Photography:**

Guests may not engage in commercial film or photography activities without documented permission from the host.

- **Parties & Events:**

No parties, events, or gatherings are allowed on the property without prior approval.

- **Sports Equipment:**

Sports equipment is not permitted inside the house or guest rooms. If you require storage for any equipment, please request in advance, and we can accommodate it in our garage.

- **Quiet Hours:**

Respect the quiet hours of 11:00 PM to 8:00 AM. Noise should be kept to a minimum during these hours to ensure a peaceful environment for all guests.

- **Dress Code & Hygiene:**

Proper attire should be worn in all common areas of the property. We ask that guests maintain personal hygiene and appearance that respects the comfort of other guests.

**Property Care & Guest Responsibility:**

- **Damage Reporting & Responsibility:**

Guests are required to report any damage caused to the property, furnishings, or equipment during their stay. Damages will be evaluated by the onsite property manager and may be charged to your room deposit. If the

damage exceeds the deposit amount, guests are fully responsible for the additional costs.

- **Room Care:**

Please keep your room clean and in good condition. Do not remove linens, towels, or any furnishings from the room. Additional charges may apply for missing or damaged items.

- **Housekeeping:**

Fresh towels, bed linens, and general housekeeping services are available upon request, subject to an extra charge. Housekeeping will be provided prior to your arrival. For long-term stays, additional housekeeping services are available for an extra fee. Please inform the property manager in advance if you require these services.

- **TV & Remotes:**

TVs in shared areas are available for guest use. Remotes will be provided. Please be respectful of others when using shared entertainment spaces.

- **BBQ & Outdoor Spaces:**

Guests are welcome to use the BBQ grill in the backyard. Please clean the grill and close off the valve of propane tank after each use. The two gazebos are also available for relaxation. Enjoy the lakefront views responsibly.

- **Lake Access & Waiver:**

As we are a lakeshore property, guests are required to sign a waiver for lake access. Please be aware of safety precautions when enjoying the lake area.

### **Check-In & Check-Out:**

- **Check-In:**

Check-in is between 3:00 PM and 9:00 PM. Early check-in, subject to availability, may be possible for an extra charge with advance notice.

- **Check-Out:**

Check-out is by 11:00 AM. Please ensure all personal belongings are removed and that your room is left in good condition. Late check-out may be accommodated upon request if room availability permits.

- **Deposit:**

A refundable damage deposit of 250 CAD is required at check-in. This deposit will be refunded upon check-out, provided no damages or excessive cleaning are required. If damages exceed the deposit amount, guests are responsible for the additional costs.

### **Breakfast & Amenities:**

- **Breakfast:** If included in your booking, breakfast consisting of pastries, muffins, fruits, yogurt, and coffee is provided daily between 8:00 AM and 10:00 AM. We ask that you be mindful of your fellow guests when enjoying breakfast in the shared dining area.

- **Contacting Property Manager:**

For any assistance during your stay, please contact our onsite property manager. They will be available to address any questions, issues, or special requests.

### **Additional Information:**

- **Use of Shared Spaces:**

This property has a shared kitchen, family room, sitting room, and deck areas. Please be respectful of others when using these spaces. We ask that you clean up after yourself, especially in shared areas.

- **Report Issues Immediately:**

If you experience any issues with the property or your accommodations, please report them immediately to the property manager so that they can be resolved as quickly as possible.

- **Respect the Neighbours:**

Please be polite and respectful of the neighbors. If any concerns arise from outside the property, please direct them to the property manager.

- **Failure to Comply with Rules:**

Failure to adhere to these house rules may result in eviction from the property without refund.

**By Signing, You Agree to Abide by These Rules:**

We appreciate your cooperation in ensuring that all guests enjoy a safe, pleasant, and relaxing stay at Skaha LakeFront Inn. Should you have any questions or concerns during your stay, do not hesitate to reach out to your onsite property manager.

**Guest Acknowledgment and Agreement**

By signing below, you acknowledge and agree to abide by the above house rules during your stay at Skaha LakeFront Inn. Thank you for helping us ensure a safe, respectful, and enjoyable experience for all guests.

Guest Name:  Room Number:

Signature:  Date:

Comments:
